

# HORIZON HAPPENINGS

## UPDATES, EVENTS, AND CARE INSIGHTS

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# MESSAGE FROM THE CEO

To our valued patients, families, and partners,

At Horizon Home Care & Hospice, Inc. our mission has always been to provide the highest standard of care with compassion, integrity, and innovation. As we look to the future, I'm excited to share our strategic roadmap for continued growth and excellence—centered around a key goal: the home care program achieving a 4-star rating in both our patient survey rating and the quality of our services. Below is our current rating on the website Care Compare.

**Horizon Home Care and Hospice**

(414) 365-8300

Quality rating



Patient survey rating



This milestone isn't just about recognition. It's about ensuring that every person we care for experiences outstanding service, responsive support, and better health outcomes. From expanding the use of remote patient monitoring to investing in staff training and enhancing communication, every initiative is designed to improve the patient/family experience and deliver peace of mind. We are committed to being a trusted partner in the health journey, and we thank you for the opportunity to serve you. With your continued support, we're confident that we'll not only reach our goal of four stars—we'll redefine what exceptional home care means.

Warmly,



Coleen M. Schmidt  
President/CEO  
Horizon Home Care & Hospice, Inc.



# HORIZON PROGRAM HIGHLIGHT

## Horizon Enhances Home Care With Remote Patient Monitoring

Remote Patient Monitoring (RPM) is transforming the landscape of home care by allowing healthcare providers to track patients' vital signs and health data in real time—without requiring them to leave their homes. This technology is especially beneficial for elderly patients and individuals with chronic conditions who require frequent observation. Horizon Home Care & Hospice, Inc. partners with Clear Arch to offer the very best in RPM.

### How It Works

RPM uses devices like blood pressure monitors, pulse oximeters, and scales to collect data. This information is then transmitted securely to our Horizon nurses who monitor it for any signs of concern. Alerts can be set for abnormal readings, enabling timely intervention and reducing hospital readmissions.



### Benefits for Patients and Caregivers

For patients, RPM offers peace of mind, better disease management, and improved quality of life. For caregivers—both professional and family—it provides reassurance that health data is being consistently monitored, reducing the burden of constant vigilance.

### Looking Ahead

As technology advances, RPM is expected to become even more integrated with telehealth services, offering personalized and proactive care. It represents a crucial step forward in delivering efficient, cost-effective, and compassionate care at home.



# CARE INSIGHTS: PALLIATIVE CARE

Our Palliative Care team works with people who have been diagnosed with a chronic, life-limiting condition. Our team of skilled clinicians engage patients and families in goals of care discussions, provide support with navigating the health care system, and provide education regarding symptom management and treatment options. Our goal, to improve quality of life and enhance comfort and wellbeing for those we serve, is always front and center of everything we do.

## The Difference Between Palliative and Hospice

Palliative	Hospice
Chronic illness with symptom burden	Terminal illness
May be receiving treatment for the illness	No longer receiving curative treatment for the illness

### Palliative Care...

- Is appropriate at any age and at any stage of a serious illness.
- Can be provided together with curative treatment.
- Is for anyone who is struggling with a chronic or terminal disease that requires pain or symptom management.
- Can be provided alongside a treatment regimen to ease side effects and provide support during the journey.
- May be good option for someone with a serious disease who has the burden of multiple hospitalizations or emergency room visits.

Palliative Care can be provided during an active home care episode, to offer an additional layer of support to the patient and family.

Contact your Horizon Liaison and/or our Intake Department to learn more (414) 586-6200.



# EVENTS: HORIZON GALA

Horizon's 18th Annual Matters of the Heart Gala – An Evening at the Derby was a spectacular success, bringing together corporate sponsors, donors, and supporters at the Pfister Hotel to benefit Horizon's Grief Resource Center. Guests were treated to a memorable evening featuring a visit from Iddy Biddy, the miniature horse, a lively performance by The WhiskeyBelles, exciting horse races, and a drum circle led by Horizon's music therapists that brought guests together in a shared rhythm—symbolizing the healing and connection fostered every day through the Grief Resource Center.

The evening also celebrated three extraordinary Touching Lives Award honorees—Mike Gifford, Linda Smith, and Dr. S. Vance Strother—whose compassionate work and lasting impact truly reflect the heart of Horizon's mission.

Thanks to the overwhelming generosity of attendees, sponsors, and supporters, the gala raised an incredible \$148,000, nearly \$10,000 more than last year, to directly support the essential services of the Grief Resource Center.

We extend our deepest gratitude to our generous sponsors, event attendees, our incredible Gala Planning Committee, the dedicated event volunteers, and the evening's dynamic hosts who brought energy, enthusiasm, and heart to the event.

Together, we made this gala one for the record books—and most importantly, we made a lasting difference for those navigating grief and loss in our community.





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